

Improving School Safety through Real Time Interoperable Communications and Multimedia Collaboration

Situational Awareness, Time to Response and Coordination Save Lives

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THIS CAN BE ACCOMPLISHED TODAY SIMPLY, AND EFFECTIVELY AND AFFORDABLY

FOR ANY CONNECTICUT SCHOOL IN A TIME OF CRISIS, THE FOLLOWING EMERGENCY **CAPABILITIES SHOULD BE PRESENT**

- School personnel can seamlessly communicate with First Responders during emergences using their own existing communications equipment
- First Responders Agencies and Partner Response Agencies can seamlessly communicate with each other in response to a crisis
- C2 must seamlessly interoperate with all joint response agencies
- Emergency Support Agencies must seamlessly communicate with c2, and First Responders on the ground and with each other, as needed
- Government executive Leadership at Local, State and Federal Levels must be able to seamlessly communicate with C2 and the ground as needed
- Live video from the School surveillance and video systems must be shared with Responders in real time and with necessary partner Agencies during and post incident
- First Responders should be able remotely issue directives over Public Address systems

THIS CAN BE DONE

- Affordably using existing equipment
- Simply with plug and play technology
- Securely and protecting school privacy and agency sovereignty
- With Minimal Training
- Complementing Incident Command System (ICS)and Enabling Emergency Exercises



NEW RESPONSE TACTICS

"OLD" TACTICAL RESPONSE POSTURE

- Cordon and control perimeter
- Wait for SWAT, make communications contact, negotiate, deescalate and respond

"NEW" TACTICAL RESPONSE POSTURE

- Legacy of Columbine and subsequent Active Shooter scenarios
- Assume active intent to do harm
- Immediate entry and active engagement of suspect
 - Neutralize suspect(s) through necessary force as quickly as possible
 - Impede ability of suspect to freely move and find victims to target
 - Lockdown and shelter in secure places



IMPROVING SITUATIONAL AWARENESS

EFFECTIVE AND QUICK RESPONSE TO A CRISIS REQUIRES ACTIONABLE INFORMATION IN REAL TIME

- How many shooters
- What do they look like
- What do they have
- Where are suspects and where they moving to
- What is the physical environment layout
- Where are students located
- Whose hurt

GOAL IS TO GET RESPONDER "EYES AND HEARS" ON THE SITUATION AS QUICKLY AS POSSIBLE IN REAL TIME

- Need to communicate and coordinate with in scene leadership and witnesses
- Need to see what's happening inside the school as event unfolds
- Need to coordinate with primary response and emergency support agencies



THE CURRENT CHALLENGES

- First Responder Agencies have incompatible radio communication systems in many instances, especially cross jurisdictional agencies
- Schools often have radio communication systems that don't seamless communicate with responder agencies (donor radios don't work in crisis)
- Many schools have passive surveillance video systems for internal use after an incident.
- Giving Police direct access to school surveillance systems raises student privacy and educational personnel privacy concerns



WHAT DOES IT MEAN?

THE EFFECT

- Responders cannot communicate with school personnel, except through dispatch relay of 911 calls
- Responders from different agencies cannot seamless communicate and are hampered on scene
- Emergency Support agencies (hospitals) and other critical infrastructure not in real time communications
- First Responders are walking into a facility "blind" not knowing where suspects are
- First responders are challenged by unfamiliar layouts
- First Responders have no overhead eyes on them to assist
- Incident Command and Government leaders have less information as to what is going on

THE IMPACT

- Slowed Response Time, Slowed Entry, Slowed Movement
- Increased Risk of misidentification of suspects
- Higher Risk to Responders of Ambush
- Delays in establishing and controlling safe areas and evacuation routes
- Delays in delivering on scene medical triage and trauma care
- Delays in evacuating to medical centers
- Delays in coordinating among available medical facilities and standing up trauma response resources



AN ENHANCED EMERGENCY RESPONSE PARADIGM

THE SIMPSON-WAVERLY SCHOOL ACTIVE SHOOTER EXERCISE





Enabling seamless real time Communications, Video and Information Sharing bridging Schools First Responders and Emergency Support Agencies

(Mutualink) A National Vision

WHAT HAPPENED

- Wireless Silent Panic Alarm Pushed
- Communications between School Staff, Sonitrol Dispatch and Police Dispatch immediately opened
- Principal shelters and uses daily walkie-talkie to communicate directly with dispatch and responding officers – alerted to immediate entry at school front entrance
- School Resource Officer (SRO) and Response Police Team Radios Join Communications
- Hartford EOC alerted and begins monitoring incident communications and video
- Suspect identified by Police Dispatch using video and suspect description relayed to scene
- School Floor plan is shared with all participants, including Responding Officers
- Responding Officers directed By Police Dispatch monitoring suspect movements over school video
- School PA used via Police Radios to issue instructions
- Commander on the Scene is receiving video from inside school and seeing what is happening and directing team
- Police Response team is streaming live video back from mobile device and is shared with command and EOC
- St. Francis Emergency alerted and placed on standby and updated live



WHAT THE EXERCISE REVEALED

- Quick Info and Alert The silent a panic alarm opened immediate communications with SRO, School and Police - in seconds nature of incident known
- Video sharing to Police allows quick identification and monitoring of suspect movements and location, and weapons-providing key information for responding officers, and quicker entry and movement to suspect and control of safe areas
- Video and layout provided situational awareness responders directed down correct halls and able to get idea where things were
- Communication between school staff and responders created awareness of what was happening and what to do in dynamic circumstances
- Using mobile devices with two-way video and communications seamlessly connected, response teams were able to stream video out providing additional real time awareness
- Essential emergence response agencies were seamlessly communication and coordinating for medical response.

RESULT >>> Faster Response Time, Quicker Suspect Engagement, Improved Officer Awareness and Safety, Quicker establishment of control safe areas, real-time coordination with School Personnel and coordination with support and partner agencies >>> LIVES SAVED